CERTIFIED**FETI** ®

BLUE INTERVIEW EVALUATION
METRICS

PASS REQUIREMENTS

✓ No more than **two** of each of the following by the interviewer during the interview:

  - **Interruptions** (after opening narrative)
  - **Yes/No Questions**
  - **Compound Questions**
  - **Minimizing Questions**
  - **Sequencing Questions**
  - **Leading/Assumptive Questions**
  - **Paraphrasing/Rephrasing Questions**

✓ Demonstrate use of **Brain-based Cues** throughout the interview.

✓ Demonstrate **Empathic Listening** throughout the interview.

✓ The interviewer correctly **writes all cues**, **questions** or **prompts** on their submitted self-evaluation.

NO-PASS INFRACTIONS

✗ The interviewer did not open the interview with **empathy**.

✗ The interviewer did not use a **Brain-based Cue** to begin the interview.

✗ The interviewer **interrupted** the participant during the opening narrative.

✗ The interviewer used any **confrontational** question.

✗ The interviewer used any **why** questions.

✗ The interviewer shared any **personal information**.

✗ The interviewer gave any **opinions**.

✗ The interviewer gave any **advice**.

ASSESSED BUT NOT GRADED

! Were there physical **barriers** between the interviewer and the participant?

! Did the interviewer use traditional **rapport** techniques?

! Did the interviewer maintain their interviewer **role**?

! Did the interviewer demonstrate appropriate **pausing**?

! Did the interviewer provide the participant with **options** before, during and after the interview?

! Did the interviewer demonstrate appropriate **facial expressions** and **body language**?

! Did the interviewer demonstrate an appropriate **closing**?

! Did the interviewer take **notes**?